How to link a Gimme Key to a POS using Gimme Field

In Gimme Field:

1. Select a **Visit** on the **Schedule** page
2. Tap on the **red three dot menu**
3. Tap **Link New >**
4. Scan the barcode on the Gimme Key or manually enter the serial number (including the dash) printed on the side of the key
5. Plug the key into a machine port

[Video: How to link a Gimme Key to a POS using Gimme Field]

If you are unable to get DEX after linking the key, view the (Updated Apr 21, 2022) Troubleshooting Gimme Field Issues article before contacting Gimme Customer Support - *We will ask you to follow the same steps to troubleshoot the issue*