How to Push A Product Catalog for VDI Enabled Micro Market POGs

Feature request added in Gimme VMS 1.1.51!

Important:

- ### *Do not use the Sync to VDI button more than once!*

  - Selecting the Sync to VDI button more than once will not increase the speed of a product or planogram update in 365

  - In fact, attempting to Sync to VDI multiple times will send multiple product catalogs to 365 and **increase** your wait time

- ***365 / ADM processing time = 1 minute to 3 hours***

  - Gimme immediately sends the product catalog after a user selects "Sync to VDI"

  - However, if 365 is receiving several product catalogs from multiple customers (or multiple product catalogs from one customer) it could take several hours

- If it has been more than 3 hours since you synced to VDI, please email support@gimmevending.com with the:

  - POS code

  - Time of the VDI sync

  - Product codes and, if applicable, pricing changes

How to use the Sync to VDI feature:

Users can "push a product catalog" for any VDI enabled micro market by following these steps:

1. Navigate to the Accounts page in Gimme VMS
2. Open the micro market POS
3. Select the top right, red menu button
4. Select "VDI Sync"
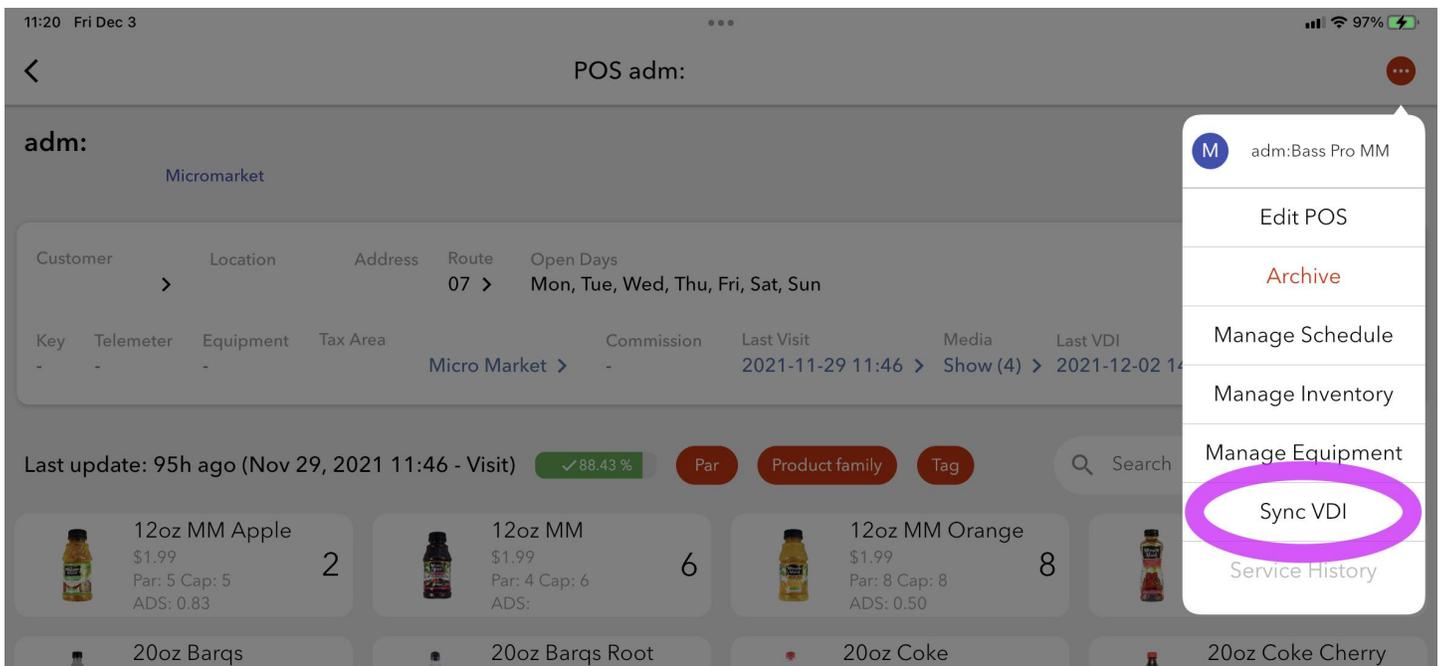
How is this feature useful?

- Users can resolve products not scanning due to recent changes such as:
    - A corrected barcode
    - Product added to a market POG
- Quickly make product price changes