

# Defining user roles and what each has access to

## **Driver: responsible for restocking machines and collecting profit from machines**

- mostly uses Gimme field to complete visits
- can spoil/remove products from a vending machine

## **Service: responsible for maintenance of vending machines**

- has access to machines to fix any issues once a service ticket is created
- Warehouse: control operations in a warehouse
- has access to the product inventory in each warehouse
- able to spoil and move products in a warehouse

## **Admin: oversee all operations and has the ability to control all functions in Gimme apps (VMS & Field)**

- schedule visits for drivers
- manage inventory -- add/remove products, change price, placement, etc.
- manage customer accounts -- edit POS, manage inventory/equipment/schedule within POS
- create reports
- count profit in the Money Room
- create taxes and commissions
- close service tickets in maintenance